







Palvella Glen of Rockwood at Whitworth offers lovely, brand new apartments for Assisted Living and Memory Support. Discover the lifestyle and compassionate care at the newest Rockwood community.

Call (509) 606-0349 today for a tour and availability.



10331 N. Mayberry Dr., Spokane, WA 99218

Independent • Assisted • Memory Support RockwoodatWhitworth.com



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As many of you know, we have moved our other markets to our Digital Online Resource at *SeniorPages.com*. We would like to hear from our Readers and Advertisers as to what direction you would like to see us go with the *Spokane Senior Pages*. It is also online and supported by our Advertising sponsors.

We are very grateful to the Senior Community for the support you have given us.

Thank you, bob and tere kannberg

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For a complete list of Categories and Markets, go to our Digital Version of the Senior Pages at **SeniorPages.com**

We have moved all of our print directories to Online versions and are adding new listings and markets, with fast and easy search options.

This **Spokane** edition is our ONLY printed directory.

Please call Bob Kannberg, publisher, if you have any questions.

509 481-0830

For Advertising Information or Extra Copies:

Call: 509.481-0830/800.735.7258 or Email: info@seniorpages.com

Mailing Address: 611 E Lakeview Lane, Spokane, WA 99208 • Website: SeniorPages.com

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MAKING SPACE FOR COMMUNITIES

Visit our website at **KIEMLEHAGOOD.COM** to view these outstanding senior communities.

Canterbury Court

1010 S. Rockwood Blvd, Spokane | 509 624-5678 | canterburyct@kiemlehagood.com Affordable housing for seniors 62 and older, and subsidized units are also available. All the comforts of independent living with the support of a community. One and two bedroom units are available and include paid utilities. Amenities include an on-site laundry facility, Meal On Wheels - Silver Cafe, community room, limited access entry system, computers with internet access, on-site beauty salon, organized activities and a service coordinator. Non-Smoking.



Manito Garden

500 E. 29th Ave, Spokane | 509 624-7326 | manitogarden@kiemlehagood.com Located on the South Hill, Manito Garden Apartments is a 60-unit senior community, for those 62 and older, and persons with disabilities. The recreation room and computer center are a focal point of this building and pull the residents into impromptu board games, puzzles and computer games. Planned activities, service coordinator, limited access entry system, on-site laundry facility, patio with covered outdoor sitting area and garden area. HUD Subsidized. Non-Smoking.



Appleway Court

221 S. Farr Rd, Spokane Valley | 509 315-5762 | appleway@kiemlehagood.com
One bedroom units available at the 62 and older community.
Amenities include a computer room, limited access facilities, utilities included in rent, community room, off-street parking, on-site laundry facility, raised garden boxes, Meals On Wheels, HUD Subsidized Apartment Community, rent calculated as 30% of adjusted income.
Non-Smoking.



Appleway Court II

223 S. Farr Rd, Spokane Valley | 509 315-5762 | appleway@kiemlehagood.com
One and two bedroom units in this community.
Amenities include washer & dryer units available,
air conditioning, qualified pets welcome, limited access entry, on-site
management, on-site laundry facility, dishwashers, landscaped grounds,
community room, computer center, exercise room and beauty salon,
coffee area, walking distance to shopping and well served to transit and
Meal on Wheels. Income Limits Apply. Non-Smoking.





Winchester Court I, II, III

4101 N. Cook, 4006 N. Stone, 4020 N. Stone, Spokane | 509 484-4053 | winchesterct@kiemlehagood.com

Winchester Court Apartments was built in three phases, each adding to the rolling landscape and flowers of the previous buildings. Garden style studio and one bedroom apartments appeal to the senior with outside entrances to each apartment and easy access to shopping and restaurants.

Located next door to the Northeast Community Center, the residents enjoy many activities, a service coordinator, on-site laundry facility and computer center. Housing for 62 and older.

HUD Subsidized. Non-Smoking.



Post Falls Terrace

1120 N. Idaho, Post Falls | 208 773-3493 | postfalls@kiemlehagood.com
Our residents love the manicured lawns and recreation room. The patio
beckons them to barbecues and gathering for impromptu games of croquet or
cards. Post Falls Terrace offers on-site laundry facilities, air conditioners and
easy access to local business. HUD Subsidized. Non-Smoking.



KIEMLEHAGOOD

601 W. Main Ave, Suite 400 Spokane, WA 99201

We are an equal opportunity housing provider and do not discriminate on the basis of race, color, religion, national origin, sex, mental or physical disability or familial status.

AFFORDABLE HOUSING FOR SENIORS. These properties are sponsored by the following:

Episcopal Diocese of Eastern Washington, St. John the Evangelist, Manito Presbyterian Homes, Spokane Baptist Association Homes and Rockwood Retirement Communities

Preferred Business Guide to Senior Products & Services

ACTIVE 55+ COMMUNITIES



Cedar Summit Estates V, VI, VII 822 S Delfino Lane Spokane WA 909224......509 383-1145

Internet .www.CedarPropertyMgmt.com
(Please see our ad under
Independent Living)

Rockwood Lane

E 221 Rockwood Blvd Spokane WA 99202.....**509 838-3200** Internet.

...... www.rockwoodlaneretirement.com

(Please see our ad under Retirement Communities & our Checklist on page 27)



ADULT DAY HEALTH & CARE SERVICES

See SeniorPages.com

ADULT FAMILY HOMES

See SeniorPages.com

ALZHEIMER'S, DEMENTIA & MEMORY CARE

See Memory Care

AMBULANCE SERVICE Call 9-1-1

American Medical Response

1425 N Washington
Spokane WA 99201....509 323-8888
Internet......www.amr.net
(Please see our ad on this page)

APARTMENTS

CATHOLIC CHARITIES
EASTERN WASHINGTON -------



PO Box 2253

Spokane WA 99210...... 509 456-2279

Cathedral Plaza

1120 W Sprague Ave

Spokane WA 99201...... 509 747-6777

Delaney Apartments, The

242 W Riverside

Spokane WA 99201...... 509 747-5081

Fahy West/Fahy Garden

1523 W Dean

Spokane WA 99201...... 509 326-6759

O'Malley Apartments, The

707 E Mission

Spokane WA 99202......**509 487-1150**

Rockwood Lane

E 221 Rockwood Blvd

Spokane WA 99202...... 509 838-3200

Internet www.cceasternwa.org

(Please see our ad on the opposite page)

(Listings continued on page 9)





Catholic Charities Spokane manages service-enriched apartments for seniors at affordable monthly rates. Communities are staffed with property managers, maintenance personnel, social services coordinators, and part-time nurses. Each complex offers a wide variety of amenities.

∢Cathedral Plaza

Stunning views of





Where location & luxury meet! Nestled in the Gonzaga neighborhood. One-bedroom units; Organized activities; All utilities included; Pet friendly. HUD subsidized units. (509) 487-1150







Fahy Garden & Fahy West A > Join our friendly neighborhood! Studio and one-bedroom units in a central location. Para-transit access; All utilities included; Limited access entrance; Monthly events. HUD subsidized units. (509) 326-6759



The Delaney
Two blocks from
Riverfront Park!
Newly remodeled
studio & one-bedroom
units; All utilities included;
Landscaped courtyard.
HUD subsidized units.
(509) 747-5081





Catholic Housing Communities (509) 456-2279

APARTMENT /CHECKLIST

When choosing an apartment you have features to consider before moving into your future home. The list below points out points you may want to consider in choosing your apartment.

Location: Location is more than just picking the city, state or area in town. Take some time to check out the neighborhood. What can't you live without? Hos far is too far when you want to driving to the store, airport, etc.

Activities: Many places will have at least a few of the following available: basketball court, swimming pool, gym, tennis courts, walking trail, picnic areas and pet areas.

Appliances: Which appliances do you require? Some older buildings might not come with the basics, whereas others will have everything you need. You must decide which appliances are important to you: washer & dryer (or just a hookup), microwave, dish washer, oven/stove, garbage disposal, etc.

Bathrooms: How many bathrooms do you require? Do you need a tub in every one, or can you get by with shower stalls? Don't forget to turn on the shower to check water pressure.

Cable or Dish: Many complexes will include some sort of cable package, but if you need every channel there is, do your research. Some apartments might not let you put up a dish, so keep that in mind if you're using something like Direct TV or Dish Network.

Celing Fans: This may not be important to some, but others want a fan in every room.

Fireplace: Some apartments come with fireplaces, either gas or wood, but many don't. Unlike a house, you can't add one later if you decide you can't live without it.

Garbage Disposal: In most complexes, you'll take your trash out to a dumpster. Nobody wants to walk their trash a few blocks to the dumpster, but if it's right outside your door, it can be a source of excessive noise and unpleasant odor.

Internet: Anywhere there's a phone line, dial-up should be an option, but keep in mind that there are still a few areas without high-speed internet access. Most areas should have at least one of the popular broadband choices, ADSL or cable, but it's still a good idea to check in advance. If speed is important be sure to compare DSL with cable.

Kitchen Space: If you eat out 3 times a day, this probably isn't a big deal; however, some kitchens seriously lack counter and cabinet space, which many would find unacceptable.

Living Space: It's better to have too much than too little. If you go to small, you'll either be living with clutter, or spending extra money to put some of your belongings into storage.

Mailboxes: Most places will have a mailbox area where people go to get their mail. It's convenient when it's time to check mail, but it can be hectic if it becomes a high-traffic area.

Parking: Don't overlook parking space, especially if you have more than one vehicle. If you check during the day, there could be plenty of available parking spaces, but how about at night when everyone is home from work?

Pets: Many rentals will have strict policies when it comes to pets. Some might not allow them at all, while others might just require an additional security deposit. In some cases, the deposit can be pretty high and may not be refundable. Ask plenty of quesitons if you're unsure. Keep in mind that even when pets are allowed, a big dog that grows or barks are a problem.

Renter's Insurance: Even if the landlord doesn't require renter's insurance. It's usually pretty cheap and worth having.

Storage: Many apartments will at least have a small storage closet, usually accessed from the porch or balcony. Some offer storage buildings for an additional fee. Those that require a lot of storage should make sure there's a storage facilty nearby; and be sure to check their prices, as they can vary quite a bit in some areas.

Water Beds: If you have a water bed, make sure they are allowed before moving it in. Not all complexes allow them, and some that do, may limit them to the bottom floor. Don't be surprised if you're required to take out additional insurance.



Retirement Communities

Our Multi-Family Property Management group specializes in the maintenance and operation of apartment communities and are recognized experts in the development and management of government subsidized projects for low-income families, elderly and special needs populations. Please turn to our descriptions of senior apartments on pages 4-5 for details about our senior apartments in your area. You can find your new home in one of our special units!

601 W Main, #400 - Spokane - (509) 838-6541 - www.kiemlehagood.com

(...Listings continued from page 6)

Cedar Summit Estates Vi, VI, VII

822 S Delfino Lane

Spokane WA 99224.......**509 838-1145** Internet.www.CedarPropertyMgmt.com

(Please see our ad under Independent Living)

Coeur d'Alene Plaza Apartments

228 N Howard

Spokane WA 99201...... 509 456-8726 GOODALE & BARBIERI COMPANY--

GOODALE & BARBIERI COMPANY SINCE 1937

818 W Riverside Ste 300

Internet www.g-b.com

Friendship Gardens

2201 E 5th Ave

Spokane WA 99202......**509 536-1134**

Grace Court Apartments

12915 E Broadway

Spokane WA 99216...... **509 926-5528**

(Please see our ads on this page)



(Listings continued on page 10...)



GRACE COURT APARTMENTS

(509) 926-5528 | 12915 E Broadway Ave | Spokane Valley, WA 99216



Goodale & Barbieri Company | (509) 459-6102 | www.g-b.com 818 W Riverside Ave Suite 300 | Spokane, WA 99201



FRIENDSHIP GARDENS

(509) 536-1134 | 2201 E 5th Ave | Spokane, WA 99202



Goodale & Barbieri Company | (509) 459-6102 | www.g-b.com 818 W Riverside Ave Suite 300 | Spokane, WA 99201



(...Listings continued from page 9)

KIEMLE HAGOOD ---



Administration

601 W Main Ave Ste 400

Spokane WA 99201...... 509 838-6541

Appleway Court

221 S Farr Rd

Spokane WA 99206...... 509 315-5762

Appleway Court II

223 S Farr Rd

Spokane Vly 99205........509 315-5762

Canterbury Court

1010 S Rockwood Blvd

Spokane WA 99202.......**509 624-5678**

Manito Garden

500 E 29th Ave

Spokane WA 99203...... 509 624-7326

Post Falls Terrace

1120 N Idaho

Post Falls ID 83854.......208 773-3493

Winchester Court I, II, III

4101 N Cook & 4020 & 4006 N Stone

Spokane WA 99207......**509 484-4053**

Internet.....www.kiemlehagood.com

(Please see our ad on pages 4-5 & our Checklist on page 8)



Lilac Plaza

7007 N Wiscomb Spokane WA 99208 509 489-7612

(Please see our ad under Independent Living)

Lilac Terrace

7015 N Wiscomb Spokane WA 99208 509 209-9310

(Please see our ad under Independent Living)

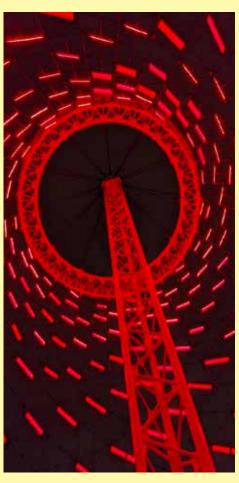
Rockwood Lane

E 221 Rockwood Blvd Spokane WA 99202 **509 838-3200** Internet

www.rockwoodlaneretirement.com

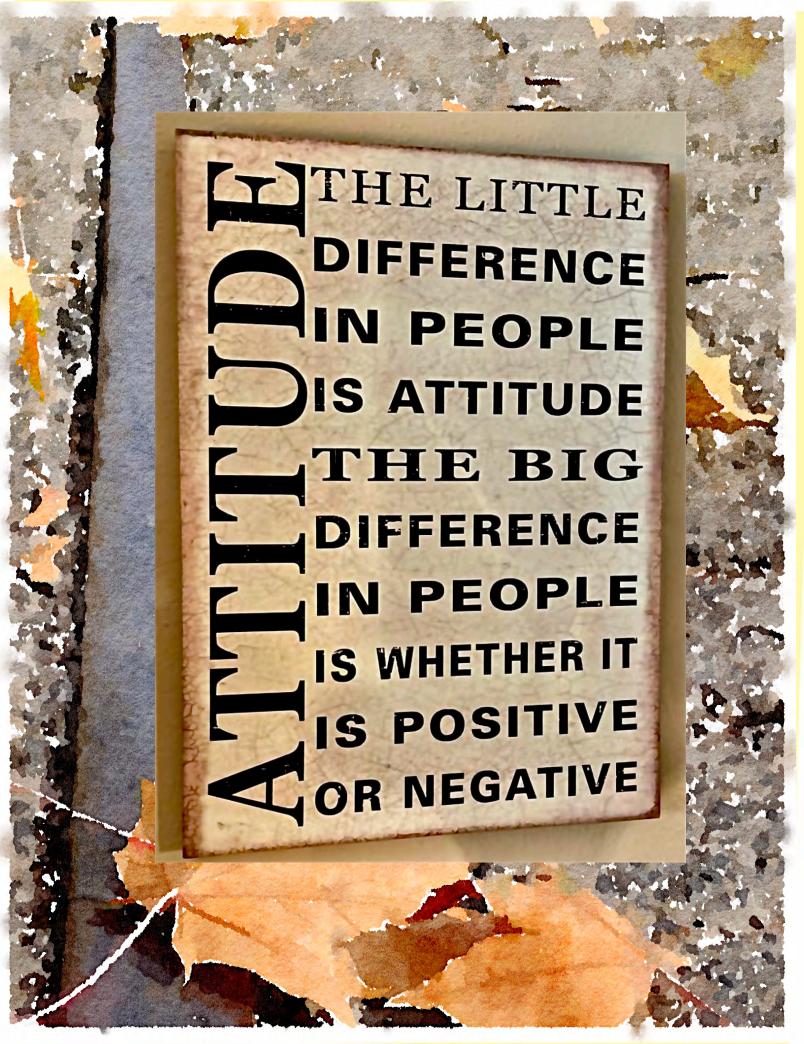
(Please see our ad under Retirement Communities & our Checklist on page 27)





Spokane Riverfront Park "Pavilion" at night









Palvella Glen of Rockwood at Whitworth offers lovely, brand new apartments for Assisted Living and Memory Support. Discover the lifestyle and compassionate care at the newest Rockwood community.

Call (509) 606-0349 today for a tour and availability.



10331 N. Mayberry Dr., Spokane, WA 99218

COULL HOUSING

Independent • Assisted • Memory Support RockwoodatWhitworth.com

ASSISTED LIVING

Avamere at South Hill	
3708 East 57th Avenue	
Spokane WA 99228	(509) 443-0401
Bethany Place	, ,
9111 E Upriver Drive	
Spokane WA 99206	(509) 924-0580
Brighton Court Assisted Living	
1308 N Vercler Rd	
Spokane Valley WA 99216	(509) 926-4533
Brookdale Park Place	
601 S Park Rd	
Spokane Valley WA 99212	(509) 922-7224
Cheney Care Community	
2219 N 6th St	
Cheney WA 99004	
Cherrywood Place Retirement & As	sisted Living
100 E Dalke Ave	
Spokane WA 99208	(509) 484-3553
Colonial Court Assisted Living	
12016 E Cataldo Ave	
Spokane Valley WA 99206	(509) 921-5473
Cornerstone Cottage	
2020 W Circle Dr	
Newport WA 99156	(509) 447-0139
Cornerstone Memory Care	
12322 N Ruby Rd	
Spokane WA 99218	(509) 467-2688

Orchard Crest Retirement Community

222 S Evergreen Spokane Vly WA 99216. 509 928-2222 Internet

... www.orchardcrestretirement.com

(Please see our ad on this page, under Independent Living, under Memory Care,

& our Checklist on page 33)

Parkview Senior Living 240 S Silke Rd Colville WA 99114 (509) 640-3441 Providence Emilie Court Assisted Living 34 E 8th Ave Spokane WA 99202 (509) 474-2550 Ridgeview Place Assisted Living

12903 East Mission Ave Spokane Vly WA 99216 (509)283-7809 Riverview Terrace Assisted Living

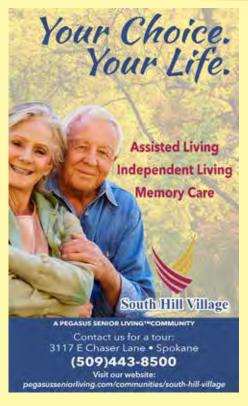
1801 E Upriver Dr Spokane WA 99207 (509) 483-6483

Rockwood South Hill

2903 E 25th Ave

Spokane WA 99223...... **509 536-6650**

(Listings continued on page 15...)





Evergreen Fountains

1201 N Evergreen Spokane Valley WA 99216

..... 509 922-100

Internet... www.evergreenfountains.com

(Please see our ad under Assisted Living & on Pages 20-21)

Fairwinds - Spokane
520 E Holland Ave
Spokane WA 99218(509) 468-1000
Fairview Assisted Living & Memory Care
1617 N Calispel St
Spokane WA 99205(509) 325-7339
Legacy 1864
1620 E Mead St
Spokane WA 99218 (509) 467-1135
Mallon Place
1724 W Mallon Ave
Spokane WA 99201 (509) 327-5945
Milford House
2208 W Milford PI
Spokane WA 99201 (509) 327-5683
North Point Village
1110 E Westview Ct
Spokane WA 99218 (509) 385-0887



Where It's Your Life, It's Your Home...

FULL LIFE...FULL SERVICE...FULL CARE

INDEPENDENT LIVING • ASSISTED LIVING • MEMORY CARE

- ♦ An Expansive Range of Beautiful Apartments
- **♦ Committed to Lifelong Well-Being**
- Comprehensive Amenities
- ♦ In-house Therapy
- ♦ Locally Owned / Family Managed



Orchard Crest Retirement

Independent, Assisted Living & Memory Care Setting the Standard in Retirement Living

(509) 928-2222

222 South Evergreen Road • Spokane Valley, WA 99216 • www.orchardcrestretirement.com

ASSISTED LIVING CHECKLIST

Answers to the questions on this page will help you evaluate an assisted living community. It is always a good idea to take a copy of these pages with you when visiting an assisted living community.

ERSONAL CARE NEEDS:		NO
Is there a written plan for the care of each resident?		
Does the initial needs assessment include the resident, family, and facility staff, along with a physician?	0	
Is there an ongoing process for assessing a resident's need for services? How often?		
How does the facility accommodate residents with changing needs?		
Is staff available to provide 24-hour assistance with activities of daily living (ADLs)?		
Does the residence have programs for Alzheimer's, dementia, and other special needs?	П	0
How often does a staff member check on a resident's whereabouts and well-being?		D
If a resident's behavior changes and becomes verbally or physically abusive, what is the facility's course of action?	0	ā
HEALTH CARE NEEDS:		
Does a physician/nurse make regular checkups? To what extent is medical care available?		
Will the staff set up medical appointments and transportation for each resident?		
Does the residence's pharmacy provide delivery, consultation, and review of medicines?		
Does staff supervise/assist residents in taking medicine?	0	0
May residents take their own medications?	0	0
What health care services are available at the facility? Physical therapy? Wound care? Hospice care? Social services	_	ō
Does the residence have a clearly stated procedure for responding to medical emergencies?	D	ō
	7.00	0
Is there an arrangement with a nearby hospital? Under what circumstances does the facility call the family, or the resident's doctor?	0	ä
	-	4
RESIDENT SERVICES:	-	-
What resident services are available on site?		
Are housekeeping, linen service, and personal laundry included in the fees, or are they	-	-
available at an additional charge?		
Are on-site laundry facilities available and convenient?		
Does the residence provide transportation to doctors' offices, the hairdresser, shopping.	-	-
and other activities, and can it be arranged on short notice?		
LOCATION:	-	_
Do you like the facility's outward appearance?	Ξ.	0
Is the facility convenient for frequent visits by family and friends?		
Is the facility near shopping centers and other entertainment?		
Can the resident access a medical complex easily?		
Is public transportation available and accessible?		
LIVING ENVIRONMENT:	-	-
Is the decor attractive and homey?	0	
Is the floor plan well designed and easy to follow?		
Are doorways, hallways, and rooms accommodating to wheelchairs and walkers?		
Are elevators available for those unable to use stairs?		
Are hand rails available to aid in walking?	0	
Are floor coverings made of a nonskid material?		
Is the residence clean, free of odors, and appropriately heated/cooled?		
Does the residence have good lighting, sprinklers, and clearly marked exits?		
What is the facility's means of security if a resident wanders?		
Is there an emergency evacuation plan?		
Does the facility hold fire drills?		

This page sponsored by.



Retirement Has Its Priorities

Life is easier in a comfy, convenient Rockwood apartment. We provide many services to support your independence and your daily care. Call for a tour at:

800-727-6650

Rockwood at Whitworth

10331 N Mayberry Dr

Spokane WA 99218...... **509 606-0349** Or Call **800 727-6650**

Internet

...... www.rockwoodatwhitworth.com

(Please see our ad on page 12,

under Memory Care, Retirement Communities

& on the Inside Front Cover)

Rose Pointe Assisted Living

13013 E Mission Ave

Spokane Valley WA 99216.....(509) 926-6483

Sapphire at Moran Vista

3319 E 57th Ave

Spokane WA 99223(509) 443-1944

South Hill Village

3117 Chaser Lane

Spokane WA 99223...... **509 443-8500**

Internet

...... www.pegasusseniorliving.com

(Please see our ad on this page)

Sullivan Park Assisted Living

421 S Adams Rd

Spokane Valley WA 99216.....(509) 924-5555

Touchmark on South Hill

2929 S Waterford Dr

Spokane WA 99203 (509) 960-2324

Willow Grove

1620 E Mead St

Spokane WA 99218 (509) 467-1135

Windriver Place Senior Living

7310 N Pine Rock St

Spokane WA 99208 (509) 359-1260







CASE MANAGEMENT

Aging & Long Term Care of Eastern Washington

1222 N Post St

Spokane WA 99201...... **509 458-2509**

Internetwww.altcew.org

(Please see our ad under Senior Resources & Services)

tidbits.....

Assisted living is for people who need help with daily care, but not as much help as a nursing home provides. Assisted living facilities range in size from as few as 25 residents to 120 or more. Typically, a few "levels of care" are offered, with residents paying more for higher levels of care. Generally, it is common to find communities that feature two to four levels of care within assisted living, including residential living, skilled nursing, memory care, assisted living, and rehabilitation.

Assisted living residents usually live in their own apartments or rooms and share common areas. They have access to many services, including up to three meals a day; assistance with personal care; help with medications, housekeeping, and laundry; 24-hour supervision, security, and on-site staff; and social and recreational activities. Exact arrangements vary from facility to facility, and state to state.

Generally, it is common to find communities that feature two to four levels of care within assisted living, including residential living, skilled nursing, memory care, assisted living, and rehabilitation.

While assisted living communities focus on entertaining residents, memory care communities offer dementia-specific activities tailored to the unique cognitive needs of people with dementia. Seniors living with dementia often express their distress with challenging behaviors.

CONTINUING CARE RETIREMENT COMMUNITIES

Orchard Crest Retirement Community

222 S Evergreen

Spokane Vly WA 99216. 509 928-2222 Toll Free 800 705-1556

Internet orchardcrestretirement.com (Please see our ad under Assisted Living.

> Independent Living, Memory Care, & our Checklist on page 33)

Rockwood South Hill

2903 E 25th Ave

Spokane WA 99223...... 509 536-6650

Internet .. www.rockwoodretirement.org

Rockwood at Whitworth

10331 N Mayberry Dr

Spokane WA 99218...... 509 606-0349 Or Call...... 800 727-6650

Internet

...... www.rockwoodatwhitworth.com

(Please see our ad under Memory Care, Retirement Communities & Inside Front Cover)

COTTAGE HOMES

Cedar Summit Estates V, VI, VII

822 S Delfino Lane

Spokane WA 99224......**509 838-1145**

Internet . www.cedarpropertymamt.com (Please see our ad under Independent Living)

Orchard Crest Retirement

Community

222 S Evergreen

Spokane Vly WA 99216. 509 928-2222

Internet.orchardcrestretirement.com

(Please see our ad under Assisted Living, Independent Living, Memory Care, & our Checklist on page 33)

Rockwood at Whitworth

10331 N Mayberry Dr

Spokane WA 99218...... 509 606-0349 Or Call...... 800 727-6650

Internet .www.rockwoodatwhitworth.com

(Please see our ad under Memory Care, Retirement Communities & Inside Front Cover)



Freedom · Community · Home

Life at "The Lane" is Life Made Fasy!

509-838-3200

www.RockwoodLaneRetirement.com

Please see our ad under Retirement Communities

EMERGENCY ALERT RESPONSE CALL 911

American Medical Response

915 W Sharp Ave

Spokane WA 99201...509 323-8888

Internet.....www.amr.net

(Please see our ad under Ambulances)

FUNERAL HOMES & SERVICES



Heritage Funeral & Cremation 508N Government Way

Spokane WA 99224...509 838-8900

.....www.heritagefunerals.com

WHEN YOU NEED US. **WE'LL BE HERE**

Our funeral directors are available 24 hours a day, 7 days a week, 365 days a year. We consider it our privilege to help you navigate through some of life's most difficult deci-

Heritage Funeral & Cremation provides a warm and inviting atmosphere for families to make final arrangements and hold memorable services.

It is our commitment to serve your family as we would our own, with respect, patience and compassion. We are proud to serve all faiths and families in our community.

Heritage is located on the grounds of Riverside Memorial Park, across from Greenwood Memorial Terrace.

ONE OF THE BEST IN THE NATION

For the 12th year in a row, Heritage Funeral & Cremation was selected to receive the National Funeral Directors Association (NFDA) Pursuit of Excellence Eagle award (2002-2014). This mark of excellence honors funeral homes for their outstanding community service, technical ability, and professional integrity. Heritage is the only funeral home in Washington State to receive this award twelve years in a row.

Heritage Funeral & Cremation was also selected in 2010 as one of the top eight Funeral Homes in the United States, receiving the "Best of the Best" Award. Achieving recognition in the Pursuit of Excellence program is a rigorous process. A funeral home must meet strict quality service criteria in nine categories of achievement. "Pursuit of Excellence funeral homes provide innovative and compassionate care to the families they serve," said NFDA CEO Christine Pepper. "Through their commitment to their communities and the highest professional standards, these funeral homes are raising the bar for all funeral service providers in the country."

This program requires a rigorous and time consuming commitment to the application itself. As a result we made the decisions to redirect our time and commitment to our families and our community rather than awards.



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HOSPICE /CHECKLIST

Use this checklist to help evaluate hospice services to determine which one will work best for you and your family. Hospice services can be a great relief for both a patient and family members.

GENERAL INFORMATION:

What services are provided?

What kind of support is available to the family and caregiver?

What roles do the attending physician and hospice play?

What does the hospice volunteer do?

How does hospice keep the patient comfortable?

How are services provided outside of business hours?

How and where does hospice provide short-term inpatient care?

With which nursing homes or long-term care facilities does the hospice work?

Can this service be brought into a nursing home or other living facility?

How long does it typically take the hospice to enroll someone once the request for services is made?

How does the physician work with the family and patient?

Is the hospice licensed or certified? If so, for what types of services?

Are services offered in the home?

Is the service insured against liability?

Is a written contract provided regarding eligibility, payment and staff training?

Is the care plan developed in consultation with your loved one's physician?

Are family members, including myself, included in reviewing and contributing to the care plan?

Is the care plan completed in person with a nurse or social worker?

Will I have contact with a supervisor?

Is there a grievance or complaint process?

Are references available for all providers?

SUPPORT FOR THE PATIENT	YES NO
Help staying home (Stay out of hospital or facility)?	
Help paying for medicines and supplies?	0 0
Help paying for medical equipment?	
Help with housework/shopping?	
Help planning and organizing?	
Visits by nurse at home?	
Pain control?	0 0
Volunteer help? (Play games, read books, etc.)?	0 0
Visits by pets at home?	
Help bathing?	
Companionship?	
Spiritual support?	
Emotional/psychological support?	0 0
Support for family members?	
Access to community resources?	
Sponsored by	

Spokane's #1 Hospice Care Provider

CMS Quality Data consistently ranks Horizon Hospice #1 for daily time spent with patients.

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 - Wellness Center

 - Individual Assessments

 - Certified Trainers
- Water & Land Group Classes
- 88 Degree Swimming Pool
 Therapy Spa
 - Fall Prevention Series
 - Certified Arthritis Foundation
- Exercise Equipment Specifically designed for Seniors

AMENTIES

- Private Dining Rooms
- Vasi's Bistro
- Movie Theater
- New Cabaret
- Craft Rooms
- Computer Room
- Beauty Salons
- Walking Trail
- Libraries
- Weekly Housekeeping
- Easy Access to Freeway

- Formal Living Room Parlor
- Sports and Game Room
- Activities Room
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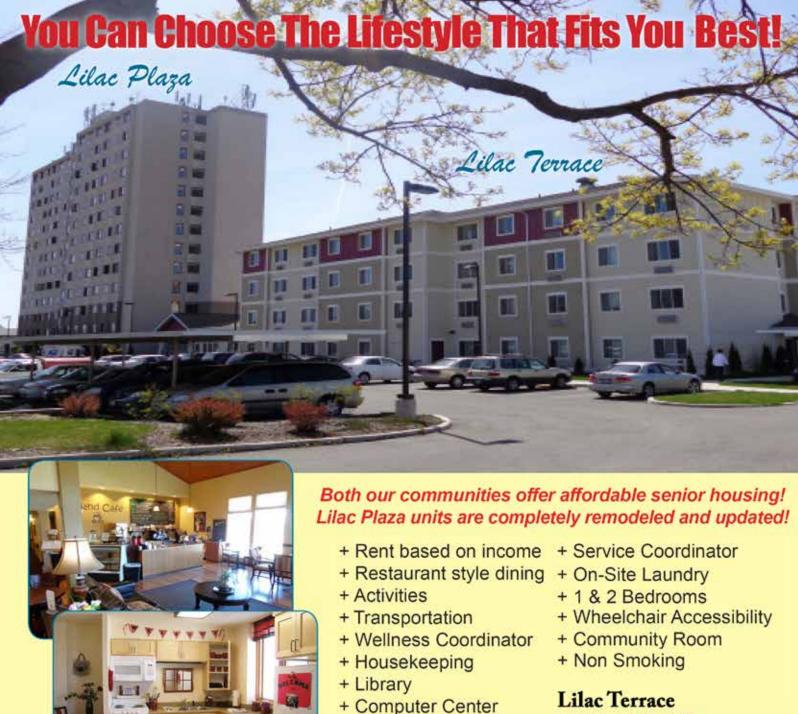
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Spokane WA 99201...... 509 326-6759

O'Malley Apartments, The

707 E Mission

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Rockwood Lane

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Internet.....www.cceasternwa.org

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Spokane WA 99206 509 315-5762

Appleway Court II

223 S Farr Rd

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Canterbury Court

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Spokane WA 99202.....509 624-5678

Manito Garden

500 E 29th Ave

Spokane WA 99203 **509 624-7326**

Post Falls Terrace

1120 N Idaho

Post Falls ID 83854 208 773-3493

Winchester Court I, II, III

4101 N Cook &

4020 & 4006 N Stone

Spokane WA 99207...... **509 484-4053**

Internet www.kiemlehagood.com

(Please see our ad on pages 4-5 & our Checklist on page 8)

Lilac Plaza

7007 N Wiscomb Spokane WA 99208 509 489-7612

(Please see our ad on page 24)

Lilac Terrace

7015 N Wiscomb Spokane WA 99208 509 209-9310

(Please see our ad on page 24)

Orchard Crest Retirement Community

222 S Evergreen

Spokane Vly WA 99216. **509 928-2222** Internet

... www.orchardcrestretirement.com

(Please see our ad in this category on page 29, under Assisted Living, Memory Care, & our Checklist on page 33)

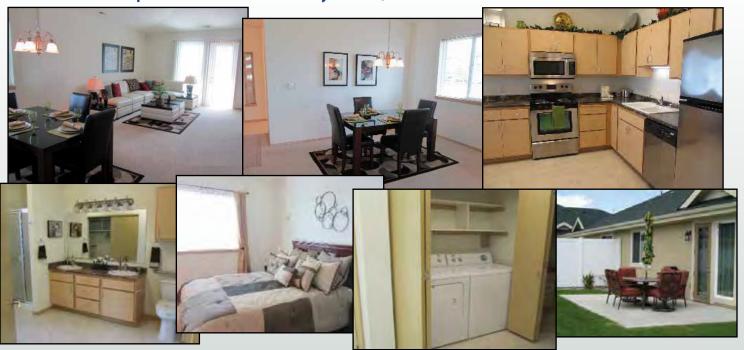


(Listings continued on page 29...)

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At least one occupant must be 55 years or older and all occupants must be 18 years or older.

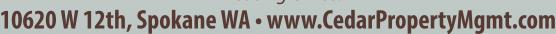
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Northern Quest Casino is less than a mile north!



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INDEPENDENT LIVING / CHECKLIST

If you have decided that it's time to move to an independent living community to cut down on your responsibilities and enjoy retirement living you will want to visit several communities before making a choice where to move. Take this list with you when you visit a facility so that you know if you are choosing the right community.

THE BUILDING/CAMPUS:	YES	10
When you first arrive, do you like the location and outward appearance?		
Are the landscaping and grounds well maintained?		
Were you acknowledged and welcomed when you entered the building?		
Is the decor attractive and welcoming?		
Are their garages/covered parking available?		
Is there adequate parking for personal vehicles or guests?		
Is this a rental or purchase?		
Are there fees?		
Is the community handicapped accessible?		
Are walkways, sidewalks and hallways well lit?		
Is the building clean, free of odors and appropriately heated/cooled?		
Is there a smoking policy?		
Is there additional storage available? Is there a fee?		
Is there a security system?		
APARTMENTS:		
Are the utilities included?		
Are the units furnished?		
Does it have a washer/dryer in the unit?		
Are the appliances furnished?		
Does it have a washer/dryer in the unit?		
Can I bring my own furnishings/appliances?		
Can I make changes/personalize my unit (paint, upgrade appliances, etc?		
Is there a security system available?		
Are there safety features, like emergency pull cords, call systems, fire sprinklers and smoke alarms?		
Do I have to do my own lawn care?		
SERVICES & AMENITIES:		
Is there 24 hour maintenance?		
Are there accomodations for my guests to stay overnight?		
Is there a staff to assist with temorrary care needs?		
Are there an activity director on site?		
Are there daily activities for the residents?		
Is there a fitness center or gym?		
Is there a swimming pool?		
Is there a beauty/nail salon?		
Are pets allowed?		
Is here a dining facility for daily meals?		
Are meals and menus planned ahead of time?		
Are special dietary needs accommodated (religious, vegetarian, etc,)?		
Is meal delivery service available?		
Can I invite guests to a meal anytime?		
SOCIAL ACTIVITIES:		
Are there outdoor areas for walking and other activities?		
Are there activites outside the facility?		
Is there an opportunity for residents to meet other people at social events?		
Is there transportation available for shopping, banking, doctor's appointments and other errands?		



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3117Chaser Lane

Spokane WA 99223...... **509 443-8500** Internet

...... www.pegasusseniorliving.com

(Please see our ad on this page,

under Assisted Living, & under Memory Care)

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Sullivan Park Care Center

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Spokane Valley WA 99216.....(509) 922-1644

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24950 E Hawkestone Loop

Liberty Lake WA 99019.....(509) 924-7705

Tschirley Crossing

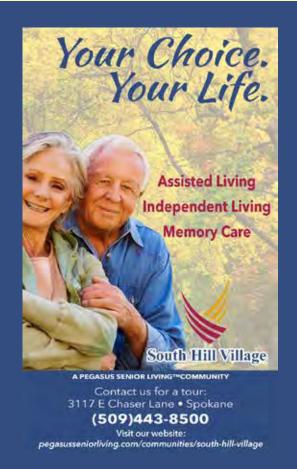
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Internet orchardcrestretirement.com

(Please see our ad on this page, under Assisted Living, Independent Living, on the Inside Back Cover & our Checklist on page 32)

Rockwood South Hill

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Rockwood at Whitworth

10331 N Mayberry Dr

Spokane WA 99218...... 509 606-0349 Or Call 800 727-6650

Internet .. www.rockwoodretirement.org

(Please see our ad on the opposite page, under Retirement Communities, & on the Inside Front Cover)

South Hill Village

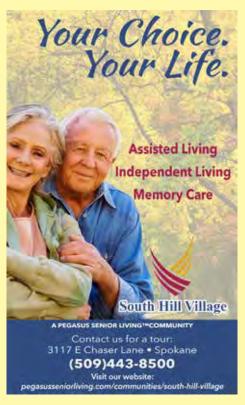
3117 Chaser Lane

Spokane WA 99223...... 509 443-8500

...... www.pegasusseniorliving.com

(Please see our ad on this page, under Assisted Living & under Independent Living)





REFERRAL & **PLACEMENT AGENCIES**



Aging & Long Term Care of Eastern Washington

1222 N Post St

Spokane WA 99201...... 509 458-2509 Internetwww.altcew.org

> (Please see our ad under Senior Resources & Services)

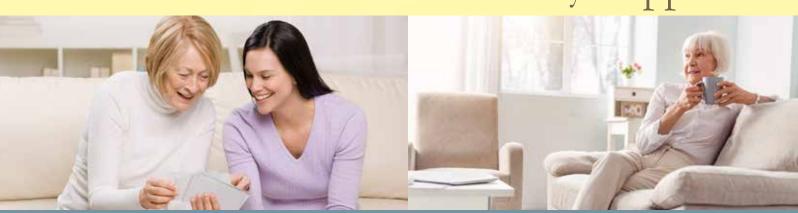
tidbits.....

Memory Care is a form of long-term residential care designed specifically to meet the care needs of those experiencing cognitive decline.

Memory Care provides:

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RETIREMENT / CHECKLIST

Choosing a retirement community that's right for you involves many factors. You'll be looking for a place that "feels right"; but don't depend on feelings alone...this checklist includes important factors to consider when comparing communities; it is a resource to help you look at a facilities' strengths and weaknesses.

THANGIAL CONDIDENATIONS.		
Do you know what the basic monthly or daily rate does and doesn't include?		
Can the basic monthly rate be raised monthly or annually?		
Is there a cap on how much the rate can be raised?		
Do you know what you will be charged for add-ons such as cable, telephone, newspaper delivery?		
Are you comfortable with the rules and regulations stipulated in the residency agreement?		
Are there medical conditions or other criteria that might require you to leave at some point?		
What procedures are in place if you can no longer afford the fees?		
Will you be required to pay an entrance, application or deposit fee? If so how much?	0	
Will this fee be refunded (at least partially) in the event that you need to leave the community?		
Are you able to purchase a unit?		0
Once you own a unit, are you allowed to sell or rent it to someone else on your own?		
FACILITY DESCRIPTION:		
Do the units (apartments have private full bathrooms?		
Are the units furnished?		
Does it have a washer/dryer in the unit? Are the other appliances furnished?	0	
Is housing keeping service available?	0	
Can you choose the unit you'll live in?		
Can I bring my own furnishings/appliances?	ō	ō
Can I make changes/personalize my unit (paint, upgrade appliances, etc?	ō	ō
Is there a security available?	ō	0
What types of safety systems are there, like emergency pull cords, call systems, fire sprinklers and smoke alarms?	ō	ō
Are there plenty of handrails and grab bars?	ū	ū
AMENITIES:		
Is there 24 hour maintenance?		
Are there accommodations for my guests to stay overnight?		
Will the staff to assist with temporary care needs?		
Are there an activity director on site?		
Are there daily activities for the residents?		
Is there a fitness center or gym? Is there a swimming pool?		
Is there a beauty/nail salon?		
Are pets allowed?		
Is here a dining facility for daily meals? Who plans the meals?		
Are meals and menus planned ahead of time?		
Are special dietary needs accommodated (religious, vegetarian, etc,)?		
Is meal delivery service available?		
Can I invite guests to a meal anytime?		
SOCIAL ACTIVITIES:		
Are there outdoor areas for walking and other activities?		
Does the facility offer activites outside the facility? Exercise or wellness program?		
Are there social and receatioal activities that you enjoy?		
Is there transportation available for shopping, banking, doctor's appointments and other errands?		



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1120 W Sprague Ave Spokane WA 99201.. **509 747-6777**

Delaney Apartments, The

242 W Riverside

Spokane WA 99201 .509 747-5081

Fahy West/Fahy Garden

1523 W Dean

Spokane WA 99201. 509 326-6759

O'Malley Apartments, The

707 E Mission

Spokane WA 99202......509 487-1150

Rockwood Lane

E 221 Rockwood Blvd

Spokane WA 99202......509 838-3200

Internet.....www.cceasternwa.org

(Please see our ad under Apartments)

Cedar Summit Estates Vi, VI, VII

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Spokane WA 99224......509 838-1145

Internet.www.CedarPropertyMgmt.com (Please see our ad under Independent Living)

Evergreen Fountains

1201 N Evergreen

Spokane Vly WA 99216 **509 922-3100**

Internet

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(Please see our ad on this page & on pages 20-21)

Fairwinds - Spokane 520 E Holland Ave

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Fairwood Retirement Village & Assisted Living 312 W Hastings Rd Spokane WA 99218(509) 467-2365

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Spokane WA 99202...... 509 456-8726

Grace Court Apartments

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Spokane Vly WA 99216. **509 926-5528**

(Please see our ad under Apartments)

(Listings continued on page 36...)



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(...Listings continued from page 34)

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(Please see our ad under Apartments)

Harvard Park

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Spokane WA 99203(509) 747-2703

Holman Gardens Retirement Home

12912E 12th Ave

Spokane WA 99216(509) 927-2300

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Appleway Court

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Spokane WA 99206...... 509 315-5762

Appleway Court II

223 S Farr Rd

Spokane Vly WA 99206. 509 315-5762

Canterbury Court

1010 S Rockwood Blvd

Spokane WA 99202...... 509 624-5678

Manito Garden

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Post Falls Terrace

1120 N Idaho

Post Falls ID 83854...... 208 773-3493

Winchester Court I. II. III

4101 N Cook & 4020 & 4006 N Stone Spokane WA 99207...... **509 484-4053**

Internet www.kiemlehagood.com

(Please see our ad on pages 4-5 & our Checklist on page 8)



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800-727-6650

www.rockwoodretirement.org

Spokane Veterans Home 222 E 5th Ave

Spokane WA 99202(509) 344-5772

Touchmark on South Hill 2929 S Waterford Dr

Spokane WA 99203(509) 960-2324

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Aging & Long Term Care of Eastern Washington

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Spokane WA 99201...... **509 458-2509**

Internetwww.altcew.org

(Please see our ad on this page)

American Medical Response

1425 N Washington St

Spokane WA 99201...... **509 323-8888**

Internetwww.amr.net

(Please see our ad under Ambulances)

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Avista Corp

1411 E Mission

Spokane WA 99220......**800 227-9187**

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Spokane/Inland Northwest



For More Listings and Categories please see our Online Digital resource.



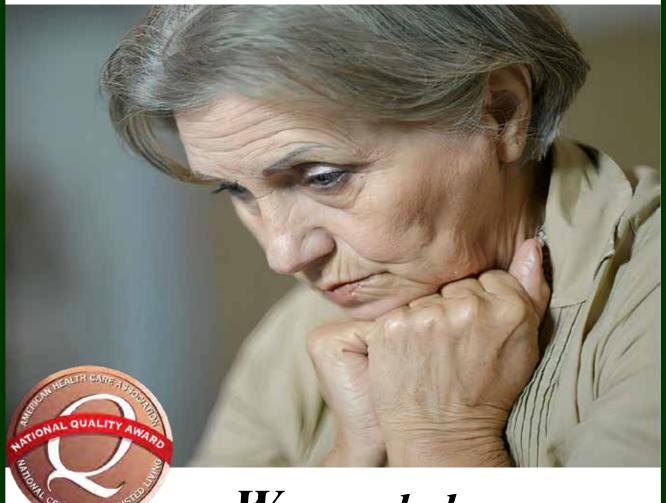
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